

V O L V O

| INCREASED PROTECTION

CERTIFIED BY VOLVO
Service Contract



Buying a vehicle is a big financial decision, and you want your investment to go a long way. The Certified by Volvo Service Contract is designed to give you greater peace of mind when purchasing a Certified by Volvo vehicle.

Depending on the age and mileage of your vehicle, you can purchase unlimited miles of coverage. The Certified by Volvo Service Contract begins on the purchase date and expires according to the term and mileage selected, whichever occurs first. Plan expiration is measured from the Manufacturer's Original In Service date and zero miles. Your plan may include a deductible depending on the option you choose.

We recommend all repairs or replacements be made at an authorized Volvo dealership to ensure only Volvo Genuine new or Volvo remanufactured parts are used.



Platinum Coverage

Platinum coverage includes many assemblies of your vehicle, giving you the ultimate peace of mind protection. Certain restrictions, limitations and/or exclusions may apply.*

PLATINUM IS EXCLUSIONARY COVERAGE

This means it covers your vehicle's assemblies unless listed under the Exclusions section of the Certified by Volvo Service Contract.

PLATINUM EXCLUSIONS*

Brake linings, brake drums and rotors, disc brake pads, standard manual transmission clutch friction disc, pressure plate, pilot bearing, throw-out bearing and arm, air bags, solar-powered devices, glass, lenses, sealed beams, body parts and/or panels, weather stripping, trim, moldings, lock cylinders, tires, wheels, all batteries except hybrid/EV/hydrogen high-voltage batteries, light bulbs, upholstery, paint, bright metal, freeze plugs, filters, heater and radiator hoses, exhaust system, catalytic converter, shock absorbers, work such as front-end alignment or wheel balancing (except when required in conjunction with a mechanical breakdown), safety restraint systems, audio/security or other systems not factory installed, or vinyl and convertible tops.

Features

Platinum coverage comes with the following additional features to keep you moving.*

ALTERNATE TRANSPORTATION COVERAGE

Reimbursement up to \$40 per day for up to 10 days per covered mechanical breakdown. Coverage includes reimbursement for public transportation, rental car services or ridesharing services using a licensed rental agency, authorized dealer or ridesharing service.

TOWING COVERAGE

Reimbursement of up to \$100 in towing charges per covered mechanical breakdown.

TRAVEL COVERAGE

If you're more than 100 miles from home when you experience a covered mechanical breakdown, reimbursement of up to \$100 per day, up to \$500 per occurrence, for food and lodging.

FLUIDS COVERAGE

Replacement of necessary fluids, oils, greases, lubricants, and approved air conditioner gases needed in conjunction with a covered repair.

TRANSFERABLE

Each plan is fully transferable to a subsequent owner, potentially making your car more appealing to buyers.

FINANCING

The cost of the selected plan can be included in the financing of your vehicle.

ADDITIONAL INFORMATION**

This optional Certified by Volvo Service Contract will not pay or reimburse for mechanical breakdowns caused by misuse, abuse, negligence (including the negligence of any repair facility), improper towing, lack of maintenance of the failed covered part, contamination, damage as the result of continued operation with an overheat condition, lack of coolant or lubricants, lack of oil viscosity, sludge, restricted oil flow, salt, rust and rust damage, environmental damage, or chemicals.

No payment or reimbursement for the correction of oil consumption, repair of worn rings, or any repairs for reduction in engine efficiency that must be performed on your vehicle when a mechanical breakdown has not occurred. See service contract for complete details.

The Certified by Volvo Service Contract will not cover the repair or replacement of a covered part that is covered by any manufacturer warranty.

The cost of the selected plan can be included in the financing of your vehicle. **This product is optional, cancellable, and is not required to obtain financing.**

NATIONAL COVERAGE

Enjoy peace of mind with a Certified by Volvo Service Contract, knowing that you are covered anywhere in the U.S., its territories or possessions, or Canada.

VOLVO CLAIMS SERVICE

Our representatives will provide you with claims service and authorization. Just call 866-943-1329 during normal business hours.

DIRECT PAYMENT

The plan will pay for authorized claims if you return your vehicle to a Volvo dealership for repairs. You do not have to pay and wait for reimbursement. Authorized repairs may also be completed at other pre-approved locations.

* See service contract for additional details.

** For exact exclusions and limitations, please review the service contract itself.



Administered by:
Fidelity Warranty Services, Inc.
P.O. Box 8567
Deerfield Beach, FL 33443
Florida License# 60026

© Copyright 2020. Jim Moran & Associates, Inc.
All rights reserved.

"Volvo" and the Volvo logo are registered trademarks of
Volvo Car Corporation. All imagery is the property of
Volvo Car Corporation.

CS11655 09/2020

V O L V O